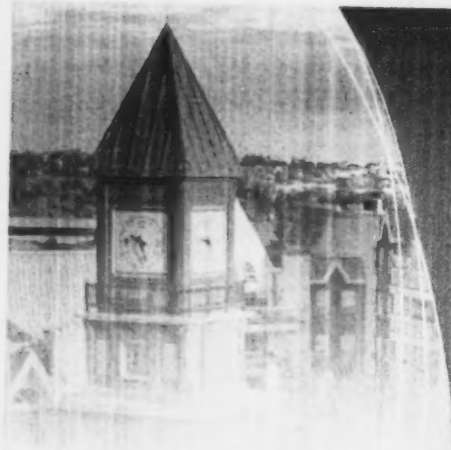
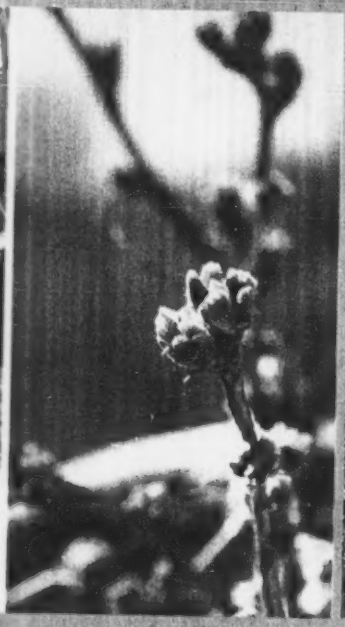
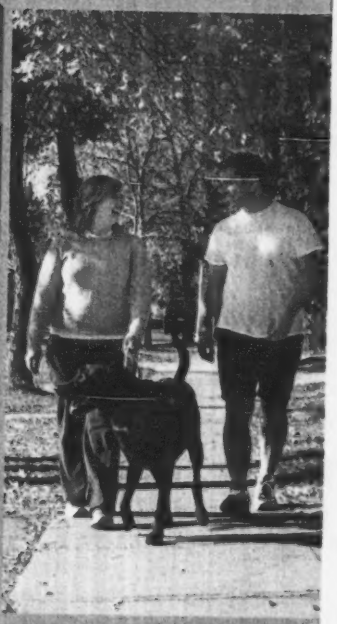


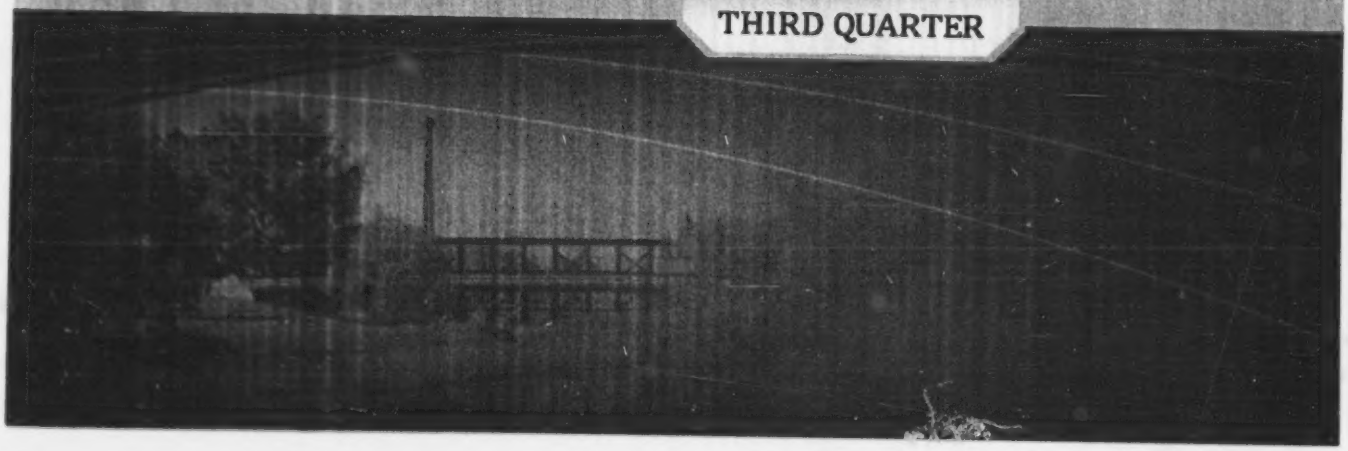
City of St. Albert
Cultivate Life

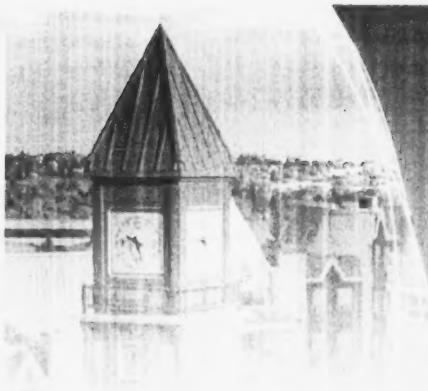
QUARTERLY REPORT 2010





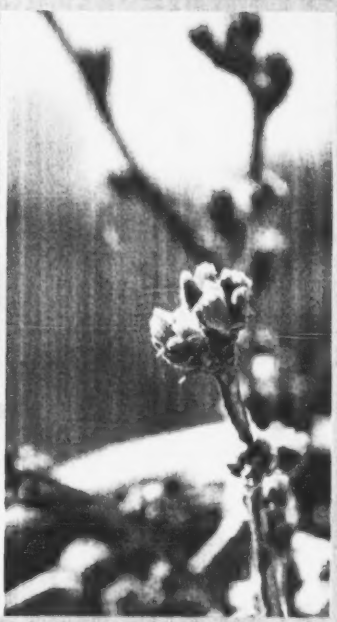
THIRD QUARTER





City of St. Albert
Cultivate Life

QUARTERLY REPORT 2010



THIRD QUARTER

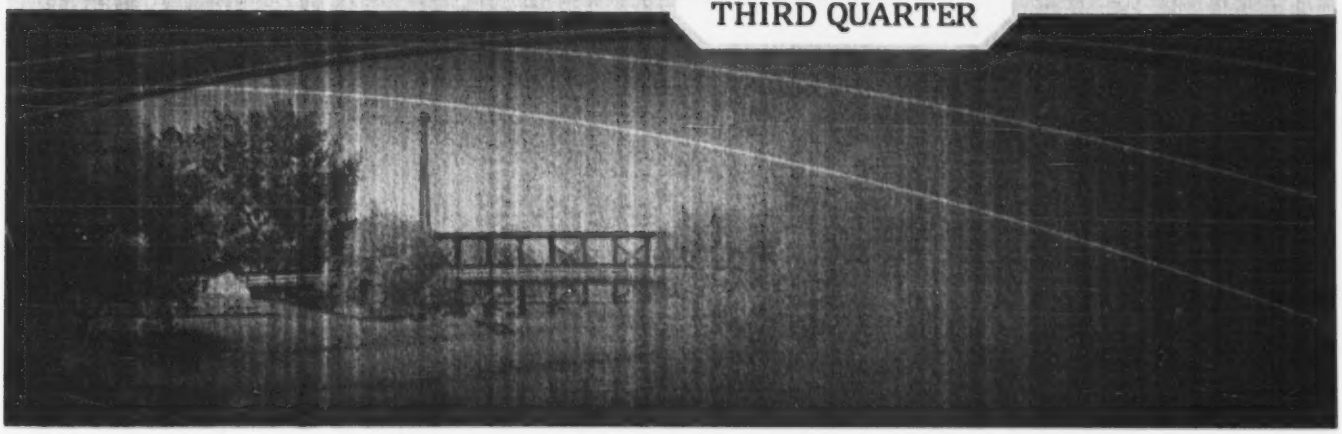


Table of Contents

Economic Development/ Non-residential Tax Base 3

Increase Non-residential Development 3
Tourism 3
Branding 3

Community Safety 4

Implement Neighbourhood Development Initiatives 4
Improve Traffic Safety 4
Other Items of Importance to Council 5

Social and Community Development 5

Review Results of the 40 Developmental Assets Program for Youth 5
Complete Phase 2 of Riel Park Redevelopment 5
Assess Smart Growth Guidelines 5
Complete a St. Albert Plan for Seniors 6
Encourage the Strategy and Mobilization Committee 6
Other Items of Importance to Council 6

Financial Sustainability 6

Review Council's Financial Policies 6

Environmental Sustainability 7

Implement Environmental Master Plan Goals 7
Corporate Programs to Reduce Environmental Impacts 8
Recycling and Solid Waste 8
Ensure Effective Preservation and Protection of Natural Areas 8
Implement Parks and Open Spaces Management Plan 8

Affordable Housing 9

Update the Affordable Housing Strategy 9

150th Year Celebration 9

Plan the Year-long 150th Celebration Activities 9

Downtown 9

Complete the Update of the Downtown Area Redevelopment Plan (DARP) 9
Other Items of Importance to Council 9

Culture, Arts and Heritage 10

Create a Culture Master Plan 10
Heritage Sites Master Plan 10
Other Items of Importance to Council 10

Infrastructure Planning 10

Funding for Major Roads 10
Public Transit 11

Other Items 11

Services, Programs and Standards are the Best in the Region 11-14
Attracting and Retaining High Quality Employees 14

Economic Development/ Non-residential Tax Base

We have more businesses and local job opportunities for St. Albertans; we have more non-residential assessment (progress towards 80/20).

Increase Non-residential Development

New Business Profile

Staff completed the new Business Profile for the fall 'Join Us' campaign. To promote St. Albert's business advantage, the document will be distributed at tradeshows and shared with developers, commercial and industrial realtors and other City contacts.

Capital Region Board Economic Roadmap

Administration hosted workshops with local and regional businesses for the Capital Region Board Roadmap. The purpose of these workshops was to engage business and industry specialists in envisioning what the regional economy may look like in 2050.

Continue Think-tank Forums

The Residential Fact Sheet used to attract new residents to St. Albert was presented to the Residential Think-tank Committee and local realtors.

Tourism

Develop a Hosting Strategy

In September, Council approved the business plan, along with two Terms of Reference, which are subject to funding approval during the 2011- 2013 budget process.

Branding

City Wins Three Awards

At the Economic Development Association of Canada Annual Conference, Business and Tourism Development won three first-place awards for the tourism website, brand identity/application and Cultivate Life seed packages.

"The Botanical Arts City"

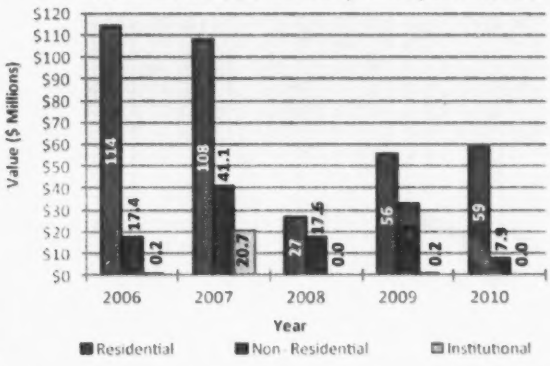
The branding initiative continues. Some of the highlights from the third quarter include the following.

- The St. Albert Trail median, from Gate Avenue to St. Anne Street, was decorated with planters.
- Planning for the first annual "Pure Horticultural Show" is progressing on schedule.
- Signage at the Business and Visitor Centre was updated to reflect the new City logo.
- The Brand Leadership Team continues to meet monthly and is in the process of identifying priorities for 2011.
- The St. Albert Brand Story was shared at a Travel Alberta event in Red Deer.

Building Permit Value

Compared to the same time period in 2009, the value of new residential construction permits increased. The value of non-residential building permits decreased compared to 2009.

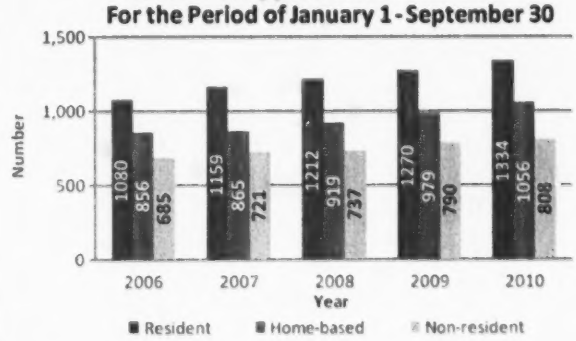
New Development Construction Value For the Period of January 1 - September 30



Business Licences

Compared to 2009, the number of business licences increased at the end of the third quarter by 64 for resident businesses, 77 for home-based businesses and 18 for non-resident businesses. The steady increase in all three categories signals a rise in potential job opportunities in the city and a healthy degree of confidence in the St. Albert market.

Number of Approved Business Licences For the Period of January 1 - September 30



Note: Resident businesses are businesses operating from a commercial/ industrial location within St. Albert.

Community Safety

St. Albert is one of the top five safest cities in Canada.

Implement Neighbourhood Development Initiatives

The Neighbourhood Development Team is actively involved with six neighbourhoods. Residents from each of these neighbourhoods have formed committees to develop and implement strategies that encourage safer, vibrant and more community-oriented neighbourhoods.

In the third quarter, volunteers contributed 418 hours and 30 new volunteers were recruited.

A few success stories include:

- A poster contest for Elmer Gish School students initiated by the Akinsdale Neighbourhood Committee encouraged youth to draw a safe, healthy and united neighbourhood.
- Gentry Lane organized a session with youth from Sir George Simpson School to brainstorm ideas on how they can collectively care for the Eco Park.
- The Deer Ridge Committee is engaging residents to look for better ways to involve youth in their neighbourhood.
- The Sturgeon Action Committee distributed a community newsletter.

Block Parties

This initiative is a partnership between Family and Community Support Services, Neighbourhood Watch and Citizens' Patrol. As of the end of September, 67 block parties were held this year with over 4,000 neighbours in attendance. Eighty-eight per cent of block party organizers report an increased sense of community and connectedness to their neighbourhood.

Neighbourhood Garden Initiative

The initiative continues to be discussed as an option for community development. Two groups have secured private land (the Christian Reformed Church on Gate Avenue and St. Albert Parish on St. Vital Avenue) and are working with Administration on recruiting community members and applying for grants to start these projects.

Improve Traffic Safety

Injury and Non-injury Collisions

Compared to previous years, with the exception of 2008, the number of injury collisions decreased at the end of the third quarter.

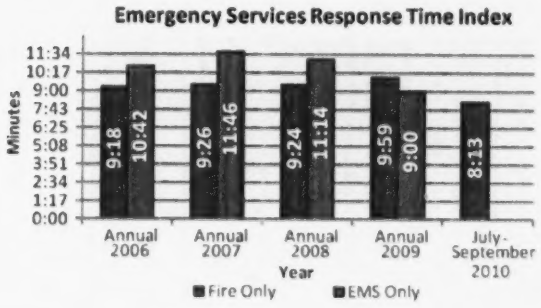
Compared to 2009, non-injury collisions decreased at the end of the third quarter of 2010; however, the number remains higher when compared to the same time period in years prior to 2009.

Performance Indicators for Community Safety
Administration is working towards producing a monthly crime report that would be available on the City's website. These reports will assist in moving to the next critical step, which is developing a set of crime performance indicators and developing a report based on selected indicators.

Other Items of Importance to Council

Emergency Response Time

At the end of the third quarter, the Fire Services response time decreased significantly compared to the same time period in the previous four years.



Target: Respond to 90 per cent of fire and emergency medical calls within nine minutes.

As of February 2010, the City of St. Albert is no longer responsible for Emergency Medical Services (EMS) dispatch, as it was moved in conjunction with Alberta Health Services' new service delivery model. Consequently, 2010 data for EMS is not available.

Social and Community Development

Residents have a strong connection to the community and participate in the growth and evolution of the city.

Review Results of the 40 Developmental Assets Program for Youth

The Youth Asset Advisory Retreat

The newly established St. Albert Youth Asset Team is coordinating a Youth Asset Retreat sponsored by the City of St. Albert, Alberta Rotary Club and the Prevention of Family Violence and Bullying Project. The retreat will include sessions prepared by local high school students. Participants will be asked to share ideas on what would make St. Albert a more ideal place for youth and discover more about opportunities for young people to get involved in different initiatives over the next few years.

Asset Development Workshops

Workshops incorporating the asset development philosophy were delivered to 1,054 students in the third quarter of 2010. Topics included: character education, friendship skills, leadership development, personal development, social issues and team building.

Complete Phase 2 of Riel Park Redevelopment

Phase 2 Redevelopment

Construction is underway for Phase 2 of Riel Park, with some delays occurring due to weather conditions. It is anticipated that construction will be complete by the end of November 2010.

Phase 3 and 4 Redevelopment

Design for Phases 3 and 4 was completed with a focus on the soccer and rugby fields. Administration has been working with soccer and rugby stakeholders to develop the design as it related to capping, grading and infrastructure.

Assess Smart Growth Guidelines

In August, Council received a presentation from Administration covering a report on the implications of Council's motion related to the St. Albert Model for Future Growth. A meeting is scheduled for October to further discuss this report.

Complete a St. Albert Plan for Seniors

Community Education Sub-committee (St. Albert Seniors' Working Group)
The committee will be offering education sessions targeted at individuals/professionals who frequently come in contact with seniors. The session entitled Building a Safety Net of Care for the Aging Adult discusses the signs and symptoms of elder abuse and what individuals can do to assist including resources available in the community.

To date, the following sessions were booked:

- October 28th—Seniors' Centre
- November 17th—Public Works
- November 18th—Library
- November 22nd—Servus Place

Encourage the Strategy and Mobilization Committee

Strategy and Mobilization Committee (SAM)
New members will be added from Alberta Child and Family Services and from Alberta Health Services, St. Albert Mental Health.

Other Items of Importance to Council

STANSKI Storage Shed
Due to the new lift station construction, the City co-ordinated a new spot for the St. Albert Nordic Ski Club (STANSKI)storage shed. The new location for the storage shed is behind the existing Red Willow Park Shelter in Kingswood, which will reduce impact on the Sturgeon River and help to concentrate the building footprints in one area. A public open house was held in July and all permits were issued for construction starting in September.

Riverlot 56
The Riverlot 56 Society, STANSKI, the Province of Alberta, Sturgeon County and the City have reached a consensus related to winter grooming for Riverlot 56.

Fowler Athletic Park
Construction is underway but the project has experienced delays due to weather over the summer months. Track surfacing is postponed to spring/ summer 2011.

Mountain Bike Skills Park
Administration is working with a group of youth to form a not-for-profit association and a board, as well as develop bylaws and select the top four locations for a mountain bike skills park.

Levasseur Dog Park
After working closely with AltaLink, the City has received conditional approval and will continue constructing the park once the lines are raised in 2011. Raising the lines to correct clearance is on AltaLink's list of work for 2011.

After this work is completed, the City can re-apply for project approval by again submitting the plans for further review of the design details to ensure it meets code, safety and maintenance access requirements.

Financial Sustainability

Strong financial policies and management ensure the city's sustainability.

Review Council's Financial Policies

Amendment to Policies
In September, the Standing Committee on Finance considered proposed amendments to the Debt Policy, the Investment Policy and the Financial Reserves Policy. The proposed amendments were approved by Council on September 27, 2010.

Environmental Sustainability

We are taking care of the environment for current and future generations.

Implement Environmental Master Plan Goals

Greenhouse Gas Emissions

The inventory of corporate and community greenhouse gas emissions was completed. The Environmental Advisory Committee reviewed the inventory and new greenhouse reduction gas targets were deemed appropriate. The committee will ratify the targets in October and new targets will be presented to Council for approval in November.

Maintain Air Quality

Administration met with the Deputy Minister of Environment to discuss the City's request for a continuous air quality monitoring station in St. Albert.

Administration continues to work with the Alberta Capital Airshed Alliance sub-committee to develop a comprehensive air quality monitoring system for the Capital Region.

Protect and Maintain the Sturgeon River

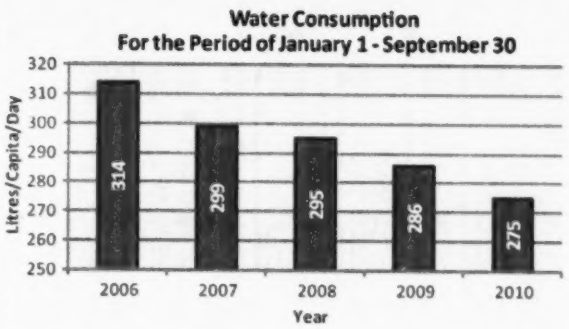
Sturgeon River Floodplain Elevation recommendations were presented to Council on July 12. These elevations are not only important for flood protection in the city but also contribute to the long-term protection of the Sturgeon River.

Administration attended a North Saskatchewan Watershed Alliance workshop that introduced a draft of the Integrated Watershed Management Plan for the North Saskatchewan River. The Sturgeon River is a sub -watershed of the North Saskatchewan watershed.

Water Consumption

At the end of the third quarter, water consumption in St. Albert was lower than the same time period in the previous four years. Some of the factors that contribute to this downward trend include:

- Weather patterns
- The City's ongoing water conservation messaging
- Rate elasticity (water rate versus usage)
- Water efficient fixtures



** Water consumption in 2009 was adjusted due to a population change based on 2010 Census data.*

Reduce Contamination by Improving Hazardous Waste Management

The Office of Environment ran a Weed of the Week campaign through Citylights. The advertisements highlight the noxious and invasive weeds that can be found in the City of St. Albert and how to properly dispose of them

The City of St. Albert partnered with the City of Edmonton and Strathcona County on the Good Growing Neighbours campaign. The purpose of the campaign is to educate residents about environmentally-friendly yard and garden maintenance. This includes the proper use and reduction of pesticides. One-page inserts were distributed through the St. Albert Gazette.

Household Hazardous Waste Event

Administration held the third annual Household Hazardous Waste event on September 25. Residents were encouraged to drop off household hazardous waste, such as oil, paint, pesticides and fluorescent lights.

St. Albert Minor Baseball Association (SAMBA) Field Environmental Incident

The Office of Environment responded to an environmental incident at the Legion Baseball Diamonds by co-ordinating short-term emergency response testing and the removal of contaminated soil from the Mosquito field. A human risk assessment was performed on three other fields to measure any further contamination and to determine whether the fields were safe for use. Budget dependent, remediation is planned for the Mosquito Field in early October. Going forward, additional testing is required for three fields to determine if they are contaminated with hydrocarbons.

Landfill Variance Request

Avenir Developments provided Administration with the third draft of an environmental risk assessment for two former dry landfills in the northwest lands. The City is requesting more detailed information to clearly determine the environmental risk posed by these landfills.

Development Review for Erin Ridge North

Administration completed an environmental review and inspection of changes to development plans. This includes the removal of natural areas, the remediation of the abandoned pipeline and well-site, and alterations to stormwater management for Erin Ridge North.

Corporate Programs to Reduce Environmental Impacts

Corporate Spill Response Procedure

The Office of Environment reviewed the corporate environmental incident reporting procedure. A draft of the updated procedure was sent to key stakeholders.

Environmental Management System (EMS)

A review of Transit's hazardous material storage and emergency planning procedure was completed. In addition, Public Works' EMS was reviewed, including compliance and pre-registration audits. Recommendations were provided in preparation for future assessments.

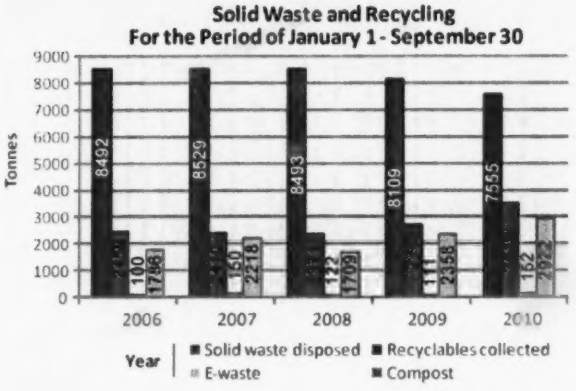
Recycling and Solid Waste

Automated Refuse Collection

Administration accepted proposals for the automated refuse collection trucks and is currently reviewing applications in detail. The contract is expected to be awarded in October to ensure a contractor is in place for April.

Reduce Solid Waste Generation

In comparing data from the same timeframe last year, the amount of solid waste collected decreased by 554 tonnes. The amount of recyclables collected increased by 811 tonnes, while compost increased by 564 tonnes and e-waste by 41 tonnes.



Ensure Effective Preservation and Protection of Natural Areas

Lois Hole Centennial Provincial Park

The formal announcement of a tri-party agreement to expand the park by 378 hectares was formally announced on September 15. This announcement involved the City, the Province, Ducks Unlimited and Beaverbrook Developments.

Implement Parks and Open Spaces Management Plan

Naturalization Guidelines

Administration continues to work on developing naturalization standards and guidelines for City employees to analyze past and new naturalization sites.

Partners in Parks

Approximately 240 partners were involved in this program over the summer months. The flowerbeds and park spaces around residences were maintained by Partners in Parks. In co-operation with Public Works and Recreation Services, the partners on Howard Crescent have taken on a large project of rehabilitating the stream course area behind their homes. With support from homeowners and the City, this project is expected to continue into 2011.

The number of schoolyard cleanups was minimal in September due to weather conditions. It is expected that many schools will take advantage of weather in October to perform cleanups, with some schools focusing on natural areas cleanup.

Affordable Housing

We encourage, nurture and lead change to bring more diverse accommodations and a wide range of affordable housing options to the city, ensuring people in all age groups and socio-economic categories have the ability to live in St. Albert.

Update the Affordable Housing Strategy

Further Advance Affordable Housing Projects
On September 20, Council redistricted 70 Arlington Drive from Public and Private Service to Direct Control Land Use district. On September 29, Council approved the conditions of a Direct Control Development Permit, thereby authorizing the construction of a 30-unit semi-detached Habitat for Humanity housing development on the site. Council decided that the Mayor, two Councillors and Administration would work with Habitat to secure development partners to ensure that the project would be completed in full by May 1, 2013.

Complete the Area Structure Plan for Badger Lands
Council provided landowners with support for the development of an Area Structure Plan under the current terms of the Municipal Development Plan.

150th Year Celebration

St. Albertans celebrate our history, arts and culture.

Plan the Year-long 150th Celebration Activities

The 150th Anniversary Celebration Activities
The committee continues to work on planning and promoting the celebration, as well as securing additional sponsorship.

The committee is still seeking additional volunteers to assist with the planning and execution of the anniversary activities.

Downtown

St. Albert has a vibrant downtown.

Complete the Update of the Downtown Area Redevelopment Plan (DARP)

In August, Council approved the Downtown Area Redevelopment Plan. Administration included the implementation of the plan as an unfunded capital project in the 10-year Capital Plan.

Other Items of Importance to Council

Downtown Beautification Program
The next focus of the Downtown Beautification Program is winter beautification. As such, businesses can now order winter arrangements featuring evergreens. The planters require no maintenance during the winter season and will assist St. Albert in further promoting the brand.

The flowerbed in front of the St. Albert Community Hall was redone. Set for planting next spring, the bed will feature the petunias. With assistance from Public Works, the St. Albert and District Garden Club will maintain the garden.

Culture, Arts and Heritage

The community is recognized for its culture, arts and heritage.

Create a Culture Master Plan

A total of 400 residents completed random telephone surveys to gather feedback for the Culture Master Plan. As part of the public consultation process, Administration conducted meetings with representatives from the cultural community.

Heritage Sites Master Plan

Complete Work on the Heritage Site

Due to weather conditions, work on the grain elevators was delayed. With the new schedule in place, most of the foundation work was completed, scaffolding was erected around the 1906 elevator and much of the visible restoration, including roof and siding work, is underway. This work will carry on throughout October.

Work also continues on the 1929 elevator, with the straightening of the drive shed, the replacement of rotten cribbing on the west wall and the stripping and repainting of hardware.

Other Items of Importance to Council

International Children's Festival

Programming for the 2011 Children's Festival has been finalized and the donor and sponsor renewal campaign is in progress. Donors will be able to contribute online and receive tax receipts through a link available on the festival's website.

StArts - St. Albert Celebrates the Arts

StArts Festival celebrated a successful second year. The Mayor's Celebration of the Arts Gala attracted more than 300 guests on September 17 and was followed by a variety of events and activities throughout the weekend.

Arden Theatre

The Arden Theatre launched its 27th season on September 24.

St. Albert Children's Theatre

Rehearsals continue for the winter production of Disney's High School Musical. The opening night is November 25.

Visual Arts

Council approved funding to acquire five granite sculptures by Métis Artist Stewart Steinhauer.

A jury commissioned by the Public Art Advisory Committee reviewed potential art purchases and donations for the Public Art Collection. Eleven pieces were selected and will be accessioned or loaned into the public art collection.

Infrastructure Planning

The city is growing; infrastructure is in place and we continue to plan for the future.

Funding for Major Roads

Ray Gibbon Drive Stages 1 and 2

The province provided over $14.3 million for reimbursement of Stage 1 and 2. Once the final accounting was completed it was noted that an additional $5 million is required for all costs for Stages 1 and 2. The province has confirmed that additional funding will be addressed during the compensation for Stage 3.

Ray Gibbon Drive Stage 3

Council directed Administration to begin procuring land required for Stage 3. Administration is investigating the option of changing drainage for Stage 3 from urban to rural, which would include removal of the curb, gutters and storm sewer system. Staging for construction will be dependent on provincial funding.

Public Transit

Implement Short-term System Improvements

Based on sampling surveys, an estimated 854 bikes were loaded on bus bike racks from July to September.

Implement Long-term System Improvements

A draft contract for NextBus was developed. This extension of the automatic vehicle location system will provide real time transit information to the public. To prepare for NextBus implementation, Administration completed a re-creation of the fall 2010 TranSchedule to provide the computerized scheduling information system required to access support for the NextBus system.

Light Rail Transit between Edmonton and St. Albert

At the Capital Region Board's Regional Transit Committee, St. Albert supported Edmonton's request for pre-approval of its Green TRIP proposal related to the construction of the NAIT LRT line.

Regional Opportunities through the Capital Region Board

St. Albert submitted an Expression of Interest for Green TRIP funding proposals to the Regional Transit Committee. The Expression of Interest was updated to raise the priority for the LRT Functional Alignment Study. The Regional Transit Committee submitted the project so that a portion of it would be available for Green TRIP funding on the regional priority list.

Other Items

Services, Programs and Standards are the Best in the Region

Servus Place Highlights

Servus Place participation continues to increase compared to 2009.

Servus Place Participation* For the Period of January 1 to September 30	2008	2009	2010
Average Memberships per Month	7,118	6,934	7,143
Paid Day Admissions	76,182	92,547	105,440
Fitness Centre Users	189,677	228,086	240,614
Child Minding Attendees	6,701	7,658	7,204
Water Play Park Users	174,000	185,532	221,824
Hours of Rented Space	9,763	10,606	11,232
Fitness Registered Program Participants	16,711	19,783	28,304
Fitness Drop-in Program Participants	18,040	23,570	26,564
Recreation Registered Program Participants	8,879	7,272	7,708
Recreation Drop-In Program Participants	9,151	9,896	14,414
Community Recreation Registered Program Participants	n/a	4,947	6,652
Community Recreation Drop-In Program Participants	n/a	5,048	3,252

Note: Servus Place was using a different system to collect data in 2007. The facility opened in October of 2006.

Events Hosting at Servus Place

The following special events took place at Servus Place in the third quarter of 2010:

- Canada Day Event
- Edmonton Oilers Hockey School
- CTEC Traffic School
- Rockin' August Drive-in
- Steel Hockey School
- Steel Training Camp
- Steel exhibition Game vs. Sherwood Park
- Edmonton Oil Kings Pre-season Tournament
- St. Albert Steel Tailgate party and Home Opener
- Alberta 55 Plus Winter Games Toonie Breakfast
- Continental Cup of Curling Volunteer Rally

New Information Kiosk

A new information kiosk was installed in the facility's main entrance. The kiosk includes information on Servus Place programs and membership, as well as a map of the facility and drop-in scheduling information.

Servus Place - Fitness and Wellness Centre Expansion Study

Work continues with CEI Architecture on the Conceptual Design and Feasibility Study for Servus Place. Work on developing a long term vision is complete and a short-term plan and costing are currently being developed to support the vision. The final report will be completed by the end of 2010.

"Fit" Preschool Program

Servus Place introduced a "fit" preschool program that includes a 33 per cent physical activity component to address increasing inactivity and obesity rates in preschool and school-aged children. In addition, a physical literacy approach to introduce basic skill development in school-aged children was implemented in all program curriculums.

Aquatics Programs

Competitive swim attendance increased, while the number of participants in swim lessons, recreational swimming and swim meets decreased compared to the same period in 2009. Grosvenor Pool attendance increased compared to 2009.

Aquatics Programs For the Period of Jan. 1 to Sept. 30	2006	2007	2008	2009	2010
FPRC* Swim Lessons Attendance	87,430	91,465	91,083	94,831	94,352
FPRC Recreational Swim Attendance	150,602	124,135	122,501	124,771	117,856
Swim Meets Attendance	4,022	3,302	2,350	3,004	2,215
Competitive Swim Attendance	7,755	7,677	8,220	6,842	7,398
Grosvenor Public Swim Attendance**	18,405	21,495	20,574	15,749	16,826

FPRC – Fountain Park Recreation Centre

***Please note that Grosvenor Park Pool was closed for renovations until July 5, 2006.*

City Supported Events

The following special events were supported by the City:

- Canada Day Events
- Tails on the Trail
- McCann Vigil
- Five Hole for Food and Retired Teachers Picnic
- Rock'n August
- Orienteering St. Albert Triathlon
- Just Dogs Party in the Park
- Bike for God
- World Wildlife Federation's Great Canadian Shoreline Cleanup
- The ATB Movie in the Park
- Terry Fox Run
- Kidney Care Walk
- St. Albert Challenge Half-marathon

Canada Day Event

Administration co-ordinated a highly successful Canada Day event with activities for all ages located throughout the city. Over 20 community groups and businesses actively contributed to the activities. Attendance at all locations increased compared to 2009. This year's fireworks display included a special addition to commemorate the 100th anniversary of St. Albert Fire Services.

Olympic Gold Medal Celebration

The celebration was a free event open to the public with an opportunity to receive autographs from Jarome Iginla. The event recognized Jarome for his outstanding efforts in representing his home city, St. Albert, at the 2010 Winter Olympic Games and winning a Gold Medal for Canada.

Cultural Programs

The following table shows participation numbers for cultural programs at the end of the third quarter of 2010.

Participation in performing arts is lower compared to the same time period in 2009. This is due to increasing competition for program participants.

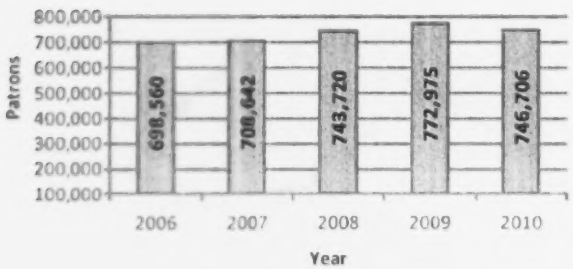
Cultural Programs For the Period of January 1 to September 30	2006	2007	2008	2009	2010
Visual Arts Programs*	n/a	n/a	n/a	332	366
Performing Arts	824	780	597	565	392
St. Albert Children's Theatre	199	212	311	392	432
Arden Theatre Attendance	58,303	53,522	48,658	55,215	54,536
Total	59,326	54,523	49,566	56,504	55,726

**Visual Arts Program participants were tracked using a different method in previous years; therefore, numbers cannot be compared prior to 2009.*

Transit Commuter Ridership

Transit commuter ridership was lower at the end of the third quarter of 2010, compared to the same quarter of 2009.

Transit Commuter Ridership
For the Period of January 1 - September 30



Municipal Enforcement Calls For Service

The following table represents the reported incidents for St. Albert at the end of the third quarter of 2010 and the three previous years. The number of incidents increased compared to the same time period in 2009, except for Snow Removal, Traffic Bylaw/Parking infractions and Traffic Safety Act violations.

Incidents For the Period of January 1 to September 30	2007	2008	2009	2010
Animal Calls	803	771	732	734
Misc. Bylaw	151	117	118	143
Misc. Provincial Statute	20	24	18	25
Snow Removal	83	79	158	33
Traffic Bylaw/Parking	1169	1285	1249	1038
Assists/Warrants	35	29	28	38
Waste/Unsightly/Weed/Environment	305	380	299	386
Traffic Safety Act	253	273	269	239
TOTAL—Reported Incidents	**2819**	**2958**	**2671**	**2636**

** Data for 2006 is not available.*

Municipal Enforcement Proactive Services

The following table represents the number of charges in St. Albert at the end of the third quarter of 2010 and the four previous years. The number of charges decreased in all categories, with the exception of Moving and Parking infractions.

Charges For the Period of January 1 to September 30	2006	2007	2008	2009	2010
Moving	1928	1030	531	1066	1542
Non-moving	362	559	453	601	357
Parking	1717	1785	1543	1960	2101
Bylaw	265	265	253	246	187
Other	53	31	19	33	4
TOTAL—Charges	**4325**	**3670**	**2799**	**3906**	**4191**

Assessment and Taxation

Local Assessment Review Board hearings were held on September 23. Two residential appeals were heard. Both appeals were upheld. Two remaining non-residential appeals will be heard in the latter part of the fourth quarter.

New Electronic Funds Transfer

Accounts Payable implemented the new Electronic Funds Transfer (EFT) system for vendor payments. To date, 358 vendors have signed up for the EFT system and 344 EFT payments were processed.

Investment Management Services

Administration issued a Request for Proposal for Investment Management Services. The City received 11 submissions and two firms were short-listed and interviewed in the last week of September. Administration will award the contract in the first week of October.

Municipal Election

On September 20, Nomination Day was held and 29 individuals filed nomination papers for the positions of Mayor, Councillor and Trustees for two school boards. In preparation for the October election, Administration trained 160 election personnel in late September.

Fire Underwriters Service

Fire Services completed the survey with the Fire Underwriters Service that will be used to set residential and commercial insurance rates within the city. The Fire Underwriters Service is waiting for hydrant flow data to complete the report by late 2010.

Safety Code Audit

The audit was completed by the Alberta Emergency Management Agency in July. All recommendations were implemented.

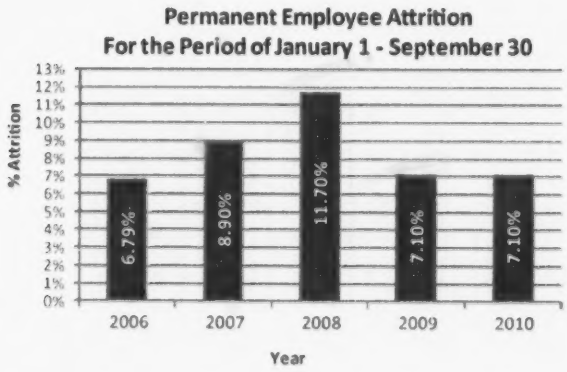
Fire Service Training

St. Albert Fire Services is completing training required to fulfill fire competency requirements in addition to the new training requirements from Alberta Health Services that must be completed by December 2010.

Attracting and Retaining High Quality Employees

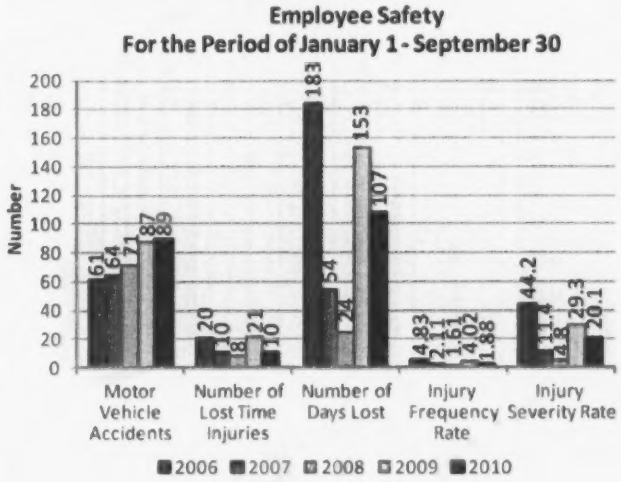
Staffing and Recruitment

The employee attrition rate at the end the end of the third quarter remained the same compared to 2009; however; the attrition rate is lower than in 2008 and 2007.



Safety Statistics

The Injury Frequency Rate and the Injury Severity Rate decreased at the end of the third quarter of 2010, when compared to the same timeframe in 2009. For that same time period, the number of work-related motor vehicle accidents increased.



Definitions:
Injury Frequency Rate = # of Injuries x 200,000/Total Hours Worked
Injury Severity Rate = # of Days Lost x 200,000/Total Hours Worked

For More Information:

City of St. Albert

5 St. Anne Street

St. Albert, AB T8N 3Z9

Phone: 780.459.1500

www.stalbert.ca